

## About the Conference

In the past year, hospices across the nation have begun complying with brand new Medicare Conditions of Participation (CoPs) that have dramatically changed the way they do business. For many hospices, these changes have been, at best, challenging to implement and at worst, overwhelming.

The Oklahoma Hospice and Palliative Care Association is the industry's best advocate for quality hospice care throughout the state and the best source of current educational information about the interpretation of the new CoPs. It is also a wonderful forum for exchanging ideas among hospice peers. Designed to provide something for every hospice discipline, this conference should prove to be a valuable road map for navigating through change. Speakers have been chosen that we hope will not only educate, but will also motivate attendees to find innovative ways to serve their patients with a renewed commitment to quality.

### Target Audience

Nurses (hospice, home health, hospital, long-term care), administrators, social workers, chaplains, medical directors and physicians, bereavement coordinators, volunteer coordinators, certified nursing assistants, hospice support staff (including marketing, pharmacy, and financial).

### Overall Conference Goals

- ◆ Help hospice staff members of all disciplines learn to better comply with regulatory changes enacted during the last year.
- ◆ Educate hospice professionals about methods to improve the quality of end-of-life care.
- ◆ Orient members of each hospice discipline to new, creative and more effective ideas of delivering hospice services.
- ◆ Stimulate thoughtful dialogue on ethical issues related to end-of-life care.

### Conference Objectives

Participants will be able to:

- ◆ Navigate through the new hospice regulations as they relate to their particular disciplines.
- ◆ Identify key financial challenges and solutions confronting hospices in the current economic climate.
- ◆ Articulate effective pain and symptom management techniques.
- ◆ Identify recruitment, training and retention techniques of volunteers to help improve patients' quality of life.
- ◆ Manage symptoms of stress experienced by both professional and family caregivers.
- ◆ Identify and discuss the ethical issues confronting hospice providers.
- ◆ Address cultural differences among patients and appropriately manage their care.

### Continuing Education

A total of 9.7 nursing contact hours have been applied for the seminar, 4.25 hours for the first day attendance and 5.5 for the second day, through the Colorado Nurses Association. The Oklahoma Hospice and Palliative Care Association is also applying for approval from the Oklahoma State Board of Social Workers. Certificates of attendance will be provided for all other disciplines needing CEUs. All of the information that you need for obtaining contact hours or CEUs will be available at the Contact Hour/CEU desk located near the registration area. You must sign up at this desk to receive continuing education credit and you will need to complete an evaluation for each workshop attended to receive your certification.

**The continuing nursing education activity was approved by St. John Medical Center, an approved provider, but the Colorado Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Provider #SJM-0703 approval expires June 30, 2012.**

### Exhibitors

A wide variety of up-to-date products and services will be on display by Conference Exhibitors who will be located in the hallways outside of the meeting rooms on the second floor. Please see the list of exhibitors in your registration packet.

### Meals

A continental breakfast and lunch will be provided on both Tuesday and Wednesday, as well as afternoon snacks each day. Lunch tickets will be issued with registration packets.

### Smoking Policy

Smoking is not permitted in any of the sessions. This policy includes plenary sessions, concurrent sessions, meals and meetings. Please limit smoking to designated smoking areas of the hotel.

### Oklahoma Hospice and Palliative Care Association Annual Meeting

All Conference participants are invited to attend the annual meeting and awards ceremony of the Oklahoma Hospice and Palliative Care Association scheduled for Tuesday, Oct. 20 during the luncheon. The association will present the Virginia Staples Volunteer of the Year, the Home Health Aide/Nurse Assistant of the Year, the Physician of the Year, Social Worker of the Year, Nurse of the Year, Spiritual Counselor of the Year and the President's Award.



## 2009 Annual Conference: Seasons of Change October 20-21, 2009

### Registration Options:

	OHPCA Member	Non-Member
<b>Full Conference</b>		
Early Bird (postmarked by Sept. 18)	\$205.00	\$275.00
On time (postmarked by Oct. 2)	\$215.00	\$300.00
Oops (received by Oct. 13)	\$240.00	\$325.00
Volunteers	\$ 90.00	\$ 90.00
<b>One Day only (Oct. 20 or Oct. 21)</b>		
Early Bird (postmarked by Sept. 18)	\$115.00	\$185.00
On-time (postmarked by Oct. 2)	\$130.00	\$195.00
Oops (received by Oct. 13)	\$155.00	\$225.00
Volunteers	\$ 80.00	\$ 80.00

**Absolutely no registration will be accepted after October 13.** Conference registration includes name badge, admission to all sessions, continental breakfast, refreshment breaks and lunch each day. Lunch tickets will be issued with registration materials. All registered participants will receive an OHPCA logo-imprinted tote bag. Full conference and one-day rates have been established for the convenience of conference attendees. One full conference registration CANNOT be split for two single-day attendees. Volunteer discount rates are available for volunteers only.

**Conference registration does not include hotel accommodations.** Please make hotel reservations directly at: **Tulsa Marriott Southern Hills**, 1902 E. 71st Street, Tulsa, OK 74136, (918) 493-7000, Room rate for conference: Single/Double Occupancy: \$89/night, Triple/Quad Occupancy: \$99/night

Registration fees will be refunded, minus a \$25 administrative fee, for cancellations received in writing at least 10 calendar days prior to the program date. Cancellations received in writing less than 10 calendar days prior to the program will be subject to a 40% penalty. Conference "no shows" will forfeit their entire registration fee. Substitutions are welcome. Please advise OHPCA in writing if a substitute will be attending in your place.

**Please Note that the liability of OHPCA is limited to the registration fee.** OHPCA will not be responsible for any losses incurred by registrants, including but not limited to airline cancellation charges or hotel deposits.

In a continuing effort to be responsible with available resources, **OHPCA has "gone green"** for this year's conference. **No handouts will be passed out** during concurrent sessions. Instead, **they will be available for download** on the OHPCA website both before and after the conference.

For additional information, please call the Oklahoma Hospice and Palliative Care Association at (405) 606-4442 or e-mail info@okhospice.org.

### Registration Form

Name: \_\_\_\_\_  
(as you would like it to appear on name badge)

Title/Occupation \_\_\_\_\_ Hospice/Company \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

E-mail \_\_\_\_\_

Full Conference \$ \_\_\_\_\_

Wednesday, Oct. 20 only \$ \_\_\_\_\_

Thursday, Oct. 21 only \$ \_\_\_\_\_

**Total enclosed** \$ \_\_\_\_\_

Check In date: \_\_\_\_\_

Check Out Date: \_\_\_\_\_

### Mail with check to:

Oklahoma Hospice and Palliative Care Association  
16307 Sonoma Park Drive  
Edmond, OK 73013

### Questions:

Phone: (405) 606-4442  
Fax: (405) 513-8650  
E-mail: info@okhospice.org

**OHPCA 2009 Annual Conference, "A Season of Change"**

<b>P</b> — Physicians		<b>SW</b> — Social Workers		<b>V</b> — Volunteer Management	
<b>N</b> — Nurses / Aides		<b>B</b> — Spirituality / Bereavement		<b>A</b> — Administration / Other	
<b>Plenary I</b> Tuesday, Oct. 20, 9:15-10:15 <i>"The Hospice Industry Moving Forward"</i> J. Donald Schumacher					
<b>Concurrent Session I</b>	<b>REDBUD</b> <i>"Understanding Alzheimer's and How it Affects Communication and Behavior"</i> Jackie Lenzy P, N, SW, B, V, A	<b>SYCAMORE</b> <i>"Diversity in Death and Dying Beliefs"</i> Danette McIntosh P, N, SW, B, V, A	<b>BIRCH</b> <i>"Buddhist Skills for Helping the Dying"</i> Jacqueline Roemer P, N, SW, B, V, A	<b>SILVER OAK A</b> <i>"Lifetime Legacies: Connecting Generations Through Life Review Videos"</i> Kathleen Roble V	<b>SILVER OAK B</b> <i>"Health Care Reform and Hospice in 2009 and Beyond"</i> Don Schumacher P, N, SW, B, V, A
Tuesday Oct. 20 10:45-11:45					
<b>Annual Meeting and Awards</b> Tuesday, Oct. 20, 12:45-1:45 Greg Wood, OHPCA President					
<b>Concurrent Session II</b>	<b>SILVER OAK B</b> <i>"Don't Get Caught Off Guard with ADRs"</i> Betty Nollan P, N, A	<b>REDBUD</b> <i>"Legal Issues at the End of Life"</i> Jill Watskey P, N, SW, B, V, A	<b>BIRCH</b> <i>"Pets and Patients: The Human Animal Bond in Life and Death"</i> Delana Taylor McNac P, N, SW, B, V, A	<b>SYCAMORE</b> <i>"Managing Volunteer Programs in Times of Change"</i> Kathleen Roble V	<b>SILVER OAK A</b> <i>"Emotional Intelligence: Are Your Emotions Working For You or Against You?"</i> Gregory A. Wood P, N, SW, B, V, A
Tuesday Oct. 20 2:15-3:15					
<b>Concurrent Session III</b>	<b>REDBUD</b> <i>"Pain Management Alternatives Through Patient Specific Compounding"</i> David Brim P, N	<b>SYCAMORE</b> <i>"Partnering with Nursing Facilities While Living Within the Regulations"</i> Roseanne Berry Charlene Ross P, N, SW, B, V, A	<b>SILVER OAK A</b> <i>"Whose Journey Is It Anyway?"</i> Fran Mosher Richard Coleman Gladeen Allred P, N, SW, B	<b>BIRCH</b> <i>"The Power of Touch: Exploring Reiki and Healing Touch"</i> Ruth Ann Kelley Keeley Mancuso P, N, SW, B, V, A	<b>SILVER OAK B</b> <i>"Oklahoma Hospice Then and Now"</i> Mary Lee Warren Cathy Graber P, N, SW, B, V, A
Tuesday Oct. 20 3:30-4:30					
<b>Plenary II</b> Wednesday, Oct. 21, 9:15-10:15 <i>"The Hospice of the Future"</i> Judith Lund Person					
<b>Concurrent Session IV</b>	<b>REDBUD</b> <i>"Palliative Care"</i> Marianne Matzo P, N, SW, B, V, A	<b>SYCAMORE</b> <i>"Medical Review — What's the Big Deal Anyway?"</i> Roseanne Berry Charlene Ross P, N, A	<b>SILVER OAK A</b> <i>"Journey of the Heart"</i> JoAnne Chitwood P, N, SW, B, V, A	<b>BIRCH</b> <i>"Grantwriting Overview"</i> Deanna Boston A	<b>SILVER OAK B</b> <i>"Hot Regulatory Topics"</i> Judith Lund Person P, N, SW, B, V, A
Wednesday Oct. 21 10:45-11:45					
<b>Plenary III</b> , Wednesday, Oct. 21, 12:45-1:45 <i>"There is No 'They'"</i> Larry Johnson					
<b>Concurrent Session V</b>	<b>SILVER OAK A</b> <i>"A Basic Introduction to Quality Improvement"</i> Melody Lahann P, N, SW, B, V, A	<b>BIRCH</b> <i>"Ethics of Dying"</i> Susan A. Muscari P, N, SW, B, V, A	<b>REDBUD</b> <i>"Pets and Patients: The Human Animal Bond in Life and Death"</i> Delana Taylor McNac P, N, SW, B, V, A	<b>SYCAMORE</b> <i>"My Gift: Myself"</i> JoAnne Chitwood V	<b>SILVER OAK B</b> <i>"Absolute Honesty"</i> Larry Johnson P, N, SW, B, V, A
Wednesday Oct. 21 2:15-3:15					
<b>Concurrent Session VI</b>	<b>SILVER OAK A</b> <i>"Advance Healthcare Planning and Mental Incapacity"</i> Annette Prince P, N, SW, B, V, A	<b>BIRCH</b> <i>"Completion of the Oklahoma Death Certificate"</i> Mikeal Murray P, N, SW, B, V, A	<b>SYCAMORE</b> <i>"Impact of Culture on Experiences of Loss, Grief and Mourning"</i> Susan Lashmet Miller SW, B	<b>REDBUD</b> <i>"Volunteer Management 101"</i> Joan Hutchings V	<b>SILVER OAK B</b> <i>"State Surveys"</i> Clayton S. Hickox P, N, SW, B, V, A
Wednesday Oct. 21 3:30-4:30					



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