

Tools for Compliance

Don't get hammered by the surveyors! Now that agencies have had some practice at applying the Medicare Conditions of Participation (effective 12/2008), there are some areas where agencies are not meeting standards. Through an in-depth review and explanation presenters will address the top deficiencies cited in Oklahoma and across the nation. Nail down what regulating entities are looking for. Join us as we share a blueprint of how the CoPs impact your daily hospice operations and learn the nuts and bolts of compliance. This workshop will provide you with the time saving tools and resources needed to maintain regulatory compliance and improve your survey readiness.

Identify the issue

Correct the problem

Prevent future occurrences

Framework



Eligibility/Initial Assessment



Comprehensive Assessment/Update



Plan of Care/IDG



Nursing Services



QAPI

Foundation

At the end of this workshop participants will:



Be able to relate Medicare Conditions of Participation to everyday practice.



Be knowledgeable about helpful tools and resources for their hospice agencies.



Identify opportunities for data collection and apply the QAPI process.

Registration will open at 8:15 am the day of the workshop. The workshop will begin promptly at 9:00 am and will conclude by 1:30 pm.

General Contractors

Brenda Frank, RN, BSN is the Hospice manager with St. John Home Health and Hospice. Her background includes Quality Assurance, Compliance and Management. She currently serves as an OHPCA board member and is completing her Master's Degree in Nursing Education.

Clayton Hickox, RN, BSN is a graduate from the University of Oklahoma and has been a registered nurse for 14 years. The last 6 years he worked for the Oklahoma State Department of Health as the Director of Home Services. Mr. Hickox has been federally trained and certified by the Centers for Medicare and Medicaid Services. Mr. Hickox is currently the founder and managing member of Method Healthcare Solutions.

Rita Hancock, RN, CHPN, CHA is the Quality Improvement & Nurse Educator at the Hospice of Oklahoma County & the Integris Hospice House. She currently serves as an OHPCA board member as well as the Chair for the OHPCA Education Committee. Her background includes thirty five years in nursing which includes 15 years in hospice care.

Melody Lahann, MS is the Manager of Quality Improvement/Compliance at St. John Home Health and Hospice in Tulsa. She holds a master's degree in Health Care Management and Mass Communication. Melody is a former OHPCA board member and has 20 plus years of working in hospice.

Margaret Muenchow, MS, RN, CHPN received her degrees from Vanderbilt University and the University of Oklahoma College of Nursing. She has been with Mercy at Home Hospice for 7 1/2 years. She is presently the Quality Coordinator for Mercy at Home, Home and Hospice. Margy is the President of the Oklahoma HPNA Provisional Group and serves as an OHPCA board member.

How to register

OHPCA Member Price \$100/per person
Non Member Price \$150/per person

All registration fees for attendees must be paid in full prior to attending the workshop.

Please make checks payable to: **OHPCA**

Mail registrations to: 16307 Sonoma Park Dr
Suite 2
Edmond, OK 73013

Questions please call: 405-513-8602

Cancellation Policy:

A \$15 administrative fee will be charged for all cancellations. No refunds for cancellation within 24 hours of the workshop, credit vouchers will be issued for the registration minus the \$15 administrative fee. Workshop no shows are NON-REFUNDABLE and will not be issued credits.

- Online at www.okhospice.org
- Complete the attached form below

Registration fee must be paid in full prior to workshop.

August 12, 2010

Integris Baptist Medical Center Auditorium

Name _____

Company _____

Address _____

Phone _____

Fax _____

E-Mail Address _____

I am paying by credit card. Visa Mastercard American Express

Account Number: _____ 3 Digit V#(on back of card)_____

Expiration Date: _____ Name on Card: _____

Signature: _____