

# Tuesday, October 16, 2018

	SEQUOYAH I,II,III	DEER 1	DEER 2	BEAR
7:30 - 8:15	Registration & Full Breakfast			
8:15 - 9:45	Opening Keynote <b>Greg Hawks</b> Navigating Workplace Rapids			
10:00 - 11:30		<b>Doug Manning</b> Power of Presence	<b>Heidi Hartmann</b> Taking Communication to the Next Level	<b>James DeHaven CEM CHSP</b> Are you and your team ready for a Disaster Part 1
11:45 - 1:15	LUNCH KEYNOTE <b>Dr. Jessica Zitter, MD, MPH</b> Finding a Better Path to the End of Life			
1:30 - 3:15	<b>Gary Gardia,Med,MSW, LCSW,CT</b> Skills Intensive for Social Workers: Challenging Situations, Ethical Dilemmas, and Evidence-Based Interventions Part 1	<b>Greg Hawks</b> Unlocking Ownership Culture	<b>Heidi Hartmann</b> Taking Charge and Moving Forward	<b>James DeHaven CEM CHSP</b> Are you and your team ready for a Disaster Part 1
3:30 - 5:00	<b>Gary Gardia,Med,MSW, LCSW,CT</b> Skills Intensive for Social Workers: Challenging Situations, Ethical Dilemmas, and Evidence-Based Interventions Part 2	<b>Selinza Mitchell</b> Avoiding Blurred Lines-- A thoughtful dialogue about the practical matter of boundaries	<b>Bill Turner, MBA, SHRM-CP</b> How to get supervisors on board with the Dreaded Evaluations!	<b>Leigh Ann Papin, MSW, LCSW</b> Adding a Caregiver Support Specialist
		ADMINISTRATION	AP/COMPLIANCE/ACCT	CLINICAL

# Wednesday, October 17, 2018

	SEQUOYAH I,II,III	BEAR	DEER ROOMS 1 and 2
7:30 - 8:15	Registration & Full Breakfast		
8:15 - 9:45	<b>Selinza Mitchell</b> The Drama Free Zone	<b>Kathy Dagg, MD</b> Is My Patient Still Eligible? Answering the hard questions and assessing for eligibility	<b>Gary Gardia, Med, MSW, LCSW, CT</b> Moving Skillfully Beyond Spiritual Support: Counseling Interentions and Addressing Suffering and Distress Part 1
10:00 - 11:30	<b>Rachel N. Jordan, JD</b> Medical Marijuana What does SQ 7898 mean for hospice and palliative care and our patients?	<b>LaTrina Frazier</b> Updates on survey findings and guidelines for palliative care in Oklahoma	<b>Gary Gardia, Med, MSW, LCSW, CT</b> Moving Skillfully Beyond Spiritual Support: Counseling Interentions and Addressing Suffering and Distress Part 2
11:45 - 1:15	LUNCH KEYNOTE <b>Ryan</b> The Grategy Strategy <b>Lisa</b>		
1:30-3:00	<b>Judi Lund Person, MPH, CHC</b> Vice President, Regulatory and Compliance, NHPCO Hot Topics: Regulatory and Quality Reporting updates Part I	<b>Sarah Minor, DO</b> General Inpatient Level of Care (GIP): Eligibility, Documentation and Risks	<b>Gary Gardia, Med, MSW, LCSW, CT</b> Raising the Bar for Volunteer Services: Creative Programming, Increased Retention, Ethics & Leadership
3:15 - 4:45	Judi Lund Person, MPH, CHC Vice President, Regulatory and Compliance, NHPCO Hot Topics: Regulatory and Quality Reporting updates Part I	Lisa Ryan: Deep Dive into Grategy	<b>Gary Gardia Med, MSW, LCSW, CT</b> Raising the Bar for Volunteer Services: Creative Programming, Increased Retention, Ethics & Leadership
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